

**SRI International**  
219 Forest Hills Road  
USA - Spartanburg,  
South Carolina 29303

Consignor  
*Anschrift Absender*

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**Unit / *Gerät*** - return for repair of the following device as described

\*Type of unit: \_\_\_\_\_  
*Gerätebezeichnung*

\*Serial Number: \_\_\_\_\_ \*copy of invoice attached   
*Seriennummer* *Kopie der Rechnung*

\*Description of failure: \_\_\_\_\_  
*Fehlerbeschreibung*

\_\_\_\_\_  
\_\_\_\_\_

Something else: \_\_\_\_\_  
*Sonstiges*

\_\_\_\_\_  
\_\_\_\_\_

enclosures: \_\_\_\_\_  
*Anlagen, Beilagen*

\*Contact / *Ansprechpartner*: \_\_\_\_\_  
\*Phone-No.: \_\_\_\_\_  
\*Fax-No.: \_\_\_\_\_  
\*Email: \_\_\_\_\_  
\*Vat-No. for European Union: \_\_\_\_\_

\_\_\_\_\_  
\*Order of repair - date/signature  
*Reparaturauftrag erteilt Unterschrift*

\* = must be fulfilled !  
*muss ausgefüllt sein !*

### **Important indications with the consignment for the repair:**

- ➔ The carriage of the customer to Deutronic and all Deutronic service centers / Service partner have to be carried by the customer (one-way regulation.)
- ➔ Provided that a customs processing is required, the customer must take care that all required documents for the customs clearance are presented. For missing documents **the service center is not responsible** and may decline the acceptance of the product , if costs arise from it (storage costs, handling fees etc. ).
- ➔ The repair has to be advised in the service center under detail of the serial number before.